



Mercedes-Benz

MBonDemand.com – Online Access to the Best

MBonDemand.com is an online portal that allows both franchise and independent dealers to source, bid and buy Mercedes-Benz inventory. There is a \$250 flat buy-fee for every vehicle offered on MBonDemand.com, regardless of purchase price.

There are three ways to buy vehicles on MBonDemand.com:

1. "Buy it Now" – Over 5,000 vehicles available for purchase at the MBonDemand fixed price by clicking the BUY icon, available 24/7
2. "BidReady" – Daily (Monday through Friday) competitive bid sales begin at 8AM ET
3. "Live Online Sales" – Auctioneer-led, online live events, held every Tuesday and Friday at 1:30PM ET

Registration is free and simple

Go to MBonDemand.com and click "Register." You will need your valid AuctionACCESS ID to register.

Getting Started

Review our FAQs, watch the tutorial videos or download the Quick Start Guide if you need a quick tour of MBonDemand and its features. To learn about payment options and gate passes, please refer to the FAQs.

FAQs: Go to MBonDemand.com and click on the "FAQ" link in the footer.

Tutorial Videos: Go to MBonDemand.com and click the "Tutorial" link in the footer.

Quick Start Guide: Login to MBonDemand.com and click on the "Quick Start Guide" in the footer.

Need Further Assistance?

For questions, please contact MBonDemand Client Care at 1-855-9-MBonDemand (855-962-6633). Daily operating hours are 9AM ET – 5PM ET.

Our Mercedes-Benz Vehicle Remarketing Managers (VRM) are also available to provide support and one-on-one training. To find your local VRM, click "Contact Us" on the MBonDemand homepage.