

# MAKE PAYMENTS ON MANHEIM.COM

We've enhanced the online payment experience on Manheim.com. Now you can make payments with your bank account or floor plan company, and access payment details the way you want to see them!

## AS OF SEPTEMBER 1, 2020, MANHEIM IS ASKING ALL CLIENTS TO PAY ONLINE. ONLINE PAYMENTS ARE THE PREFERRED AND FASTEST WAY TO GET YOUR VEHICLE IN A TIMELY MANNER.

To make payments, you can pay online on Manheim.com with either ACH or Floor Plan. For information on how to pay online, visit [mymanheim.com/payments](https://mymanheim.com/payments).

## IF YOU ARE UNABLE TO PAY ONLINE, PHYSICAL CHECKS, CASHIER'S CHECK OR MONEY ORDER PAYMENTS SHOULD BE MAILED TO THE APPROPRIATE NEW ADDRESS LISTED BELOW.

To ensure your payment is applied quickly and correctly, please include the following information:

- Copy of your Manheim statement or invoice(s) **or**
- Remittance Detail referencing the invoice number(s), your AuctionACCESS account number (5M) and last 8 of the VIN(s)  
*\*AuctionACCESS account number (5M) and last 8 of the VIN(s) should be written on each money order or cashier's check*

Mailed payments will be applied by the next business day if this information is provided. If this information is not received, payment application will be delayed and you will not be able to get your vehicle.

## MAIL ALL PHYSICAL PAYMENTS TO THE NEW APPROPRIATE ADDRESS:

### STANDARD MAIL

Cox Automotive, Inc.  
P.O. Box 105156  
Atlanta, GA 30348-5156

### OVERNIGHT MAIL

Cox Automotive, Inc.  
Attn: Lockbox 105156  
3585 Atlanta Ave.  
Hapeville, GA 30354-1705



**FOR ALL QUESTIONS:**  
PLEASE CONTACT CLIENT CARE AT 1-866-MANHEIM (626-4346)