

# Your MANHEIM UPDATE

## **TITLE ABSENT POLICY UPDATED FOR SELECT MANHEIM LOCATIONS**

In early 2020, Manheim Minneapolis and Manheim Northstar Minnesota extended the Title Absent Arbitration Policy to a 45-day policy to adjust for DMV closures and hours. **Effective Monday, January 3, 2022** these two locations will change to a 30-day policy. This means that clients who purchase vehicles with “title absent” status can file a title arbitration claim 30 days after purchase.

The policy will be in effect for vehicles purchased on January 3rd and after.

If you have any questions about this change, please feel free to contact Client Care at 1.866.MANHEIM. We're here to help. Thank you for making Manheim a part of your dealership strategy.

Butch Herdegen III  
General Manager  
Manheim Minneapolis and Northstar Minnesota