



Auction Policies

Please be aware of the following reminders and policy statements that are aimed to provide more transparency and fairness to all parties.

If Auction determines that the transaction is not fair and ethical to either party, the Seller and the Buyer agree that Auction may cancel the sale, at its sole discretion.

All vehicles bought or sold on the premises must be processed through the Auction office. Failure to do so will result in suspension of trading privileges at Auction.

All auction participants and guests must be at least 16 years of age.

Individuals without a valid and personal Bidder Badge are not permitted in the Auction Lanes.

Bidder Badges, Auction credentials, and their privileges are not transferable.

All Auction participants must present proper and valid credentials.

Retail prospects and/or retail clients are not allowed to be in the Auction lanes at any time.

The vehicle owner (buyer or seller) or agent (transporter or driver) must document any alleged lot damage on the gate release prior to removing the vehicle from the Auction.

Auction reserves the right to assess storage charges for any vehicle purchased or consigned that remains on the Auction premises more than 14 days without prior approval or without being offered for sale.

Any vehicles delivered to and/or left in Auction parking or transportation lots remain the sole responsibility of the Owner and are subject to storage charges and to being towed away.

Auction reserves the right to reject any vehicle that management deems to be unsafe.

Vehicles deemed unsafe will not be driven through the auction arena.

All vehicles entering or exiting the Auction premises are subject to routine and random search by Auction Security staff.

Large bags, backpacks, etc. are not permitted on auction property (either on the lot or in the auction arena). Any bags discovered on auction property, they are subject to search by Auction Security and/or management.

No Video or Audio recording is permitted on Auction property.

Note: These policy reminders are not all inclusive. Please refer to the Manheim Terms and Conditions, NAAA Arbitration Guidelines, Manheim Customer Code of Conduct, and related sale or registration documents for additional information.