



Manheim New Jersey Local Arbitration Policy's

- I. Qualified transportation and expenses MUST be submitted within 72 hours of being notified of the valid arbitration for reimbursement.
- II. Sale day purchases must be arbitrated before exiting the auction gate to be eligible for a sale day arbitration. (ALL customers are encouraged to purchase Assurance Protection).
- III. All title absent arbitrations will NOT be eligible for expense(s) reimbursement.
- IV. The Auction reserves the right to assess an Arbitration Fee to: The Buyer if the claim is found to be Invalid and The Seller if found to have Non-Disclosed prior Arbitration History.
- V. The mileage cap as documented from the mileage at the time of sale to the arbitration claim date shall not exceed 200 miles. Some Arbitration claims may be exempt from this ruling and at the Auctions discretion.
- VI. ALL In-Lane Sale Day Arbitrations MUST be submitted electronically and received no later than 5pm day of sale and the vehicle MUST be present for our Inspection. *** Claims submitted after 5pm will Only be entertained per our NAAA Arbitration Trading Policy.
- VII. For any sold vehicle with a sale price of \$75,000 or higher, the seller will not receive payment until the buyer has paid the Auction for vehicles sold on OVE. In-Lane Sales will be at the Auctions discretion to hold seller payment until the buyer's payment has been received.

- VIII. Any vehicle listed on OVE as "Title Status: Not Specified" will be considered Title Present.

- IX. Effective 6-14-2021 The TITLE ABSENT time frame is 30 Days. Anything prior to this date will default to the previous 45 Day time frame under the Covid Policy.

- X. Seller has until close of business on the 30th day to turn in the title for vehicles announced "Title Absent" on the date of sale. Title absent days are based on calendar days. After the 30th day, the buyer must place a "1 Business Day notice" by calling in to the title department or submitting an on-line claim on Manheim.com. The seller then has until the close of business on the following day to submit the title to any Manheim location. If the title is not received the following day the title department will issue a confirmation number to the buyer. Arbitration will not process the claim in full without the confirmation number.

- XI. All titles must be filled out entirely, all prior dates, mileage, and signatures. If titles are not entirely filled out, they will be rejected back to the seller to complete prior to payment.

- XII. We will not accept titles for vehicles that are not sold.



POST SALE INSPECTIONS

ARE NOT AVAILABLE FOR THE FOLLOWING:

Acura NSX	Dodge Demon	Lotus	Mitsubishi Lancer Evo
AMC H1	DMC 12	Hummer H1	Nissan GT-R
Aston Martin	Ford GT	Land Rover	Panoz
Audi R8	Ford F-550+	Maserati	Porsche Turbos
Bentley	Ferrari	Maybach	Porsche 911
BMW Alpina	Fisker	McClaren	Rolls-Royce
BMW i3/i8	Lamborghini	Mercedes G Wagon	Subaru WRX/STI
Dodge Viper/Truck	Lexus LFA	Mercedes SLR/GT/GTS	Tesla

*Vehicle makes that average an annual production rate at or below 4,000 vehicles within the three most recent completed production years, vehicles with aftermarket modifications, lift kits and/or other modifications that alter the OEM function are not eligible for PSI.

**The Auction reserves the right to refuse a Post Sale inspection on any vehicle.*