



For all questions about simulcast or your Simulcast purchases, please contact Dealer Services at 214-467-6380 or email dealerservices.dala@manheim.com

Please remember at \$50 Simulcast fee will be added to all purchases made via Manheim Simulcast.

Please verify your e-mail address prior to logging in to Simulcast. This is where your purchase confirmations and invoices will be sent.

ECR (Electronic Condition Reports)

ECR's are provided for some vehicles as a guide only. Discrepancies between the ECR and actual vehicle are only arbitratable by the auction policies and guidelines.

Proxy Bidding Policy

When setting a proxy bid it is the buyer's responsibility to recheck announcements prior to the vehicle running on the block. Updates to vehicles and announcements are made all the way up to the morning of the sale. The auction will NOT be responsible for proxy bids set on units where an announcement was changed on the block.

IF BID Policy

If Bids are binding until 5PM of the same business day. It is the buyer's responsibility to check the status of your will call. If it is determined that the purchased was confirmed within the allotted time, the vehicle will be awarded to the buyer regardless if contact was made to the buyer or not.

POST SALE INSPECTIONS (PSI) ARE STRONGLY RECOMMENDED

We ask that you set your PSI preference before signing into the Simulcast sale. Due to the high volume of PSIs we perform, we will ONLY call you if the unit fails PSI. PSI/Arbitration request must be made before the close of business.

PLEASE NOTE: UNITS PRICED \$3000 AND UNDER WILL BE AUTOMATICALLY DEEMED AS-IS AND ARE NOT SUBJECT TO ARBITRATION (EXCEPT FOR ODOMETER OR TITLE). ANY UNITS DEEMED "AS-IS" AND/OR OVER 125,000 MILES ARE NOT AVAILABLE FOR POST SALE INSPECTION. WE DO OFFER A "SALE DAY CHECK" FOR UNITS 125,000 AND OVER IN MILES SOLD ON A GREEN LIGHT. CONTACT THE AUCTION FOR MORE INFORMATION.

For technical support with Manheim Simulcast, please contact our customer care number at **866-Manheim (626-4346)**

THANK YOU FOR BEING A MANHEIM SIMULCAST USER!